

TERMS AND CONDITIONS OF SALE

SHOP ALOISLICHTSTEINER.COM

PRICE

- THE PRICES IN THE SHOP ARE SHOWN IN CHF. NOT INCLUDED IN THE PRICE ARE THE COST OF PACKAGING AND SHIPPING.

PAYMENT

- BANK TRANSFER MUST BE PAID IN ADVANCE TO THE SPECIFIED ACCOUNT.

SHIPPING

- YOUR ITEM WILL BE SHIPPED WITH THE SWISS POST. UNLESS OTHERWISE AGREED, THE GOODS WILL BE SHIPPED WITH B-POST. FOR DELIVERIES ABROAD, THE POSTAGE DEPENDS ON THE RESPECTIVE COUNTRY.
- AT THE REQUEST OF THE BUYER THE SHIPPING IS INSURED (REGISTERED / SECUREPOST).
- IF THE GOODS ARE SENT UNINSURED BY POST, THE BUYER CARRIES THE RISK OF A LOSS.

CANCELLATION OF THE ORDER

- CANCELLATION IS NOT POSSIBLE.

RETURN

- A RETURN IS ONLY POSSIBLE IF THE GOODS HAVE NO SIGNS OF USE.
- A RETURN OF THE GOODS IS ACCEPTED WITHIN 10 DAYS WITHOUT GIVING REASONS. THE ITEM MUST BE UNUSED AND IN PERFECT CONDITION. THE PURCHASE PRICE IS REFUNDED MINUS THE EXPENSES INCURRED FOR SHIPPING.

DEFICIENCIES / EXCHANGES

- YOU AS A BUYER ARE OBLIGED TO CHECK THE GOODS UPON RECEIPT AND TO REPORT ANY DEFECTS.
- COMPLAINTS MUST BE MADE WITHIN 10 DAYS OF RECEIPT OF THE CONSIGNMENT. IN CASE OF JUSTIFIED COMPLAINTS, THE CUSTOMER IS ENTITLED TO ONE OF THE STATUTORY WARRANTY CLAIMS OF MY CHOICE (RETURN, REDUCTION, REPLACEMENT DELIVERY).
- THE BUYER ACCEPTS THE POSTAGE FOR ANY RETURN.